

Peace Boat Cruises

Novel Coronavirus (COVID-19) Countermeasures

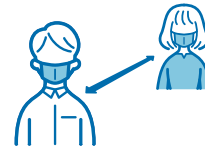
To ensure a safe and enjoyable cruise for our guests, Japan Grace will take the following measures to protect against coronavirus (COVID-19) infections. We ask for your understanding and cooperation in these prevention efforts.

[Updated June 2020]

Upon Embarkation



Prior to embarkation, all passengers will be asked to fill out a medical questionnaire. A temperature screening using a thermal camera will be performed at the time of embarkation. Anyone suspected of having a respiratory illness or symptoms of fever, as well as their family or companions, will not be allowed to board, regardless of symptoms or cause. We ask all guests to wash their hands, gargle and wear a mask daily. Guests are to prepare their own masks required for the duration of the cruise.



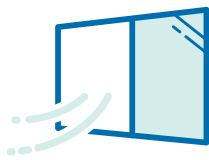
Maintain Social Distance

In order to avoid crowding between guests and crew members, guests may be asked to line up at spaced intervals while on board. Limitations may be placed to the number of people accessing onboard facilities such as shops and gyms.



Preventing Infection On Board

The frequency of cleaning and disinfection of cabins and other parts of the ship will be increased in order to enhance hygiene management. In particular, areas of hand contact such as doorknobs, elevator buttons and handrails will be thoroughly disinfected.



Onboard Ventilation System

In the cabins and public areas, the same amount of air is drawn in and out of the ship at the same time, with constant intake and exchange of outside air. In order to improve the air quality on board, we are in the process of introducing ultraviolet light and ozone equipment, recognized as effective in removing viruses and sterilizing bacteria.



Restaurants, Bars and Other Dining Facilities

We ask for your cooperation in terms of time and number of people to use the services. Buffet style service will be temporarily suspended, and meals will instead be served by crew members.



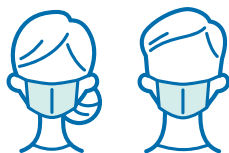
Onboard Events and Programs

In order to avoid crowding in one place, the number of people who can enter the ship's events and lecture venues will be limited. Events and lectures may be broadcast live or recorded on cabin TV.



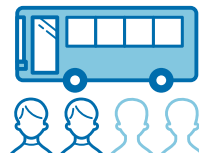
Body Temperature Measurement of the Crew

All crew members will have their temperature monitored from 14 days prior to embarkation, and will only be allowed to board the ship if in good physical condition.



Measures for Customer Service Staff

To prevent contagion, crew members are required to monitor their health by taking their temperature twice a day, and frequently wash their hands, gargle and disinfect their hands with alcohol. In addition, crew members are to wear masks and other hygiene control equipment when serving customers.



Measures for Optional Tours (Ports of Call)

Local arrangements are to be made with reference to overseas safety information from various authorities including the Japanese Ministry of Foreign Affairs and the Safe Travel Certification proposed by the WTTC*1.

When boarding and disembarking, thermal screening will be performed at the gangway to check temperature.

*1 World Travel & Tourism Council



Onboard Medical Care System

If you are not feeling well, please visit the infirmary immediately. Anyone suspected of having a fever, respiratory problems, or infected by the novel coronavirus (COVID-19) will be advised to stay in an isolation cabin, while receiving medical attention. Diagnostic kits and treatment medications will be kept on hand in the infirmary room as available.



Liaison System with Relevant Organizations

Japan Grace will continue to update its countermeasures based on information from the CLIA*1, CDC*2, JOPA*3, the Japanese Ministry of Health, Labour and Welfare, the Japanese Ministry of Foreign Affairs, and other authorities, as well as guidelines on infectious disease control from each relevant agency.

*1 Cruise Line International Association

*2 Centers for Disease Control and Prevention

*3 Japan Ongoing Passenger Ship Association